



Contact information MÁV

Contact details

Questions related to passenger transportation, information to passengers, passenger complaints, passenger comments, public announcements related to travel, timetable information:

[MÁVDIREKT](#) [1]

Regional Infrastructure Manager Directorates

Railway Infrastructure Regional Directorates – infrastructure management of stations and stops, tasks related to tr

| | Telephone | e-mail |
|------------------------------------------------------------|---------------|-----------------|
| Budapest | 36-1-511-1107 | bp.palyavasut [|
| Address: 1087 Budapest, Kerepesi út 1-3. | | |
| Debrecen | 36-1-513-1102 | db.palyavasut [|
| Address: 4024 Debrecen, Piac u. 18. | | |
| Miskolc | 36-46-340-080 | ms.palyavasut |
| Address: 3530 Miskolc, Szemere 26. | | |
| Pécs | 36-1-515-1101 | ps.palyavasut [|
| Address: 7623 Pécs, Szabadság út 39. | | |
| Szeged | 36-62-542-910 | sg.palyavasut [|
| Address: 6701 Szeged, Tisza Lajos körút 28-30. Pf.: 425 | | |
| Szombathely | 36-1-517-1630 | sm.palyavasut |
| Address: 9700 Szombathely, Széll Kálmán u. 2. | | |

[Railway Infrastructure Operation of MAV Co.](#), [Railway Infrastructure Services](#), [Asset Management](#), [Real Estate Management](#), [International Relations](#), [Communication Matters and Media Relations](#)

[MAV Co. \(Infrastructure Operation matters \)](#)

| | Telephone | e-mail |
|----------------------------------------------|-----------|------------------|
| Track Facilities, Bridge and Substructure | - | pl.palyavasut [k |
| Telecommunications, Heavy Current, Signaling | | teb.palyavasut |



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|-----------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------|--|
| Traffic Management | 36-1-511-4075 | forgasom.palya | |
| Railway Infrastructure Controlling | 36-1-511-3496 | kontrolling.palya | |
| <u>MAV Co. (Infrastructure Services matters)</u> | | | |
| | | e-mail | |
| Railway Infrastructure Customer Relations and Sales | | ertekesites.palya | |
| <u>MAV Co. (Asset Management, Real Estate Management matters)</u> | | | |
| | | e-mail | |
| Directorate for Asset Management – Land Surveying and Land Acquisition | Budapest, Könyves Kálmán krt. 36. | | |
| | Budapest Regional Asset Management | bp.vagyongazdalkodas [K] | |
| | Szombathely Regional Asset Management | sm.vagyongazdalkodas@ma | |
| | Miskolc Regional Asset Management | ms.vagyongazdalkodas [K] | |
| | Pécs Regional Asset Management | ps.vagyongazdalkodas [K] | |
| | Szeged Regional Asset Management | sg.vagyongazdalkodas [K] | |
| | Debrecen Regional Asset Management | db.vagyongazdalkodas [K] | |
| | | | |
| | Telephone | e-mail | |
| Real Estate and Green Field Management | 36-30-330-2959 36-30-685 3764 36-1-323-1997 36-1-511-2176 36-1-511-6319 36-1-511-6358 | ingatlankezelesi.diszpecse | |
| <u>MAV Co. (International Relations matters- not customer service)</u> | | | |



Contact information MÁV

MÁV-csoport (<https://www.mavcsoport.hu>)

Travelling related questions, complaints, customer service: [MÁVDIREKT](#) [1]

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|-------------------------|-----------|---------------------------|--|
| | Telephone | e-mail | |
| International Relations | | international [KUKAC] mav | |

[MAV Group Communication Directorate \(communication matters and media relations\)](#)

| | |
|-------------------------------------------|----------------------|
| Address | e-mail |
| 1097 Budapest, Könyves Kálmán Krt. 36. | sajto [KUKAC] mav.hu |

Forrás: <https://www.mavcsoport.hu/node/4133>

Hivatkozások

[1] <https://www.mavcsoport.hu/en/customer-service/comments-suggestions> [2] <mailto:sm.vagyongazdalkodas@mav>